

# Beyond Tutoring Services Virtual Lessons Rules & Regulations

Effective Date: 10/23/2023

At Beyond Tutoring Services, we are committed to providing high-quality virtual tutoring services to our students. To ensure a productive and respectful learning environment, we have established the following policies for virtual Zoom lessons:

# 1. Attendance

- All students are expected to attend their scheduled Zoom tutoring sessions - promptly.

- Punctuality is essential to make the most of the lesson time.

## 2. Virtual Classroom Etiquette:

- Students should conduct themselves in a respectful and professional manner during virtual lessons.

- Use appropriate language and tone when communicating with the tutor and other participants.

- Be actively engaged in the lesson by asking questions and participating in discussions.

# 3. Video and Audio:

- Students are required to have both their video and audio enabled during the lesson to facilitate effective communication and engagement.

- Maintain a quiet and distraction-free environment for better concentration.

# 4. Appropriate Name Display:

- Students are required to use their full name or an appropriate pseudonym as their Zoom display name.

- Inappropriate or offensive display names are not allowed and will result in removal from the session.

#### **5. Recording Policy:**

- No recording of the lesson is allowed by students.

- The tutor may record the lesson for quality control, review, or auditing purposes.

#### 6. Technical Issues:

- If students encounter technical difficulties, they should promptly communicate with the tutor or our technical support team to resolve the issue.

## 7. Respect for Privacy:

- Students and tutors are expected to respect each other's privacy and not share personal information or recordings of the lesson outside of the tutoring context.

#### 8. Cancellation and Rescheduling:

- If a student needs to cancel or reschedule a lesson, they should notify their tutor within the cancellation policy

#### 9. Non-Discrimination:

- We do not tolerate any form of discrimination or harassment. All participants must treat each other with respect and kindness.

## **10. Feedback and Concerns:**

- If a student has concerns or feedback about the lesson or the tutor, they are encouraged to communicate directly with 267-885-8515.

#### **11. Termination of Services:**

- Failure to comply with these policies may result in the termination of tutoring services.

- By participating in virtual Zoom tutoring lessons with Beyond Tutoring Services, you acknowledge your understanding and acceptance of these policies. We are committed to providing a positive and productive learning environment for all our students, and we appreciate your cooperation in maintaining this standard.

Thank you for choosing Beyond Tutoring Services for your educational needs. If you have any questions or concerns regarding these policies, please do not hesitate to contact us at 267-885-8515

This policy is subject to periodic review and updates by Beyond Tutoring Services

By signing below, you confirm that you have read and agree to our Zoom Policy.

X\_\_\_\_\_ Parent/Guardian

Date

Student Name: